## **Program A: Fire Prevention**

# **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation level budget request.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: Department of Public Safety and Corrections

AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal

PROGRAM ID: Program A: Fire Prevention

#### 1. (KEY) Through the Inspections activity, to complete 94% of the total number of inspections required annually.

Strategic Link: This operational objective partially accomplishes the agency's Strategic Objectives II.2: By the year 2006, the Inspection Section will complete 95% of the total number of annual inspections required.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Required inspections are: licensed facilities per LRS 40:1562.3(C-1), including day care centers, physical therapy centers, residential board and care homes; family day care provider homes as per LRS 46:1441 include food care homes (family child day care homes that are funded through the Louisiana Department of Education's "Food Care" Program); prisons, per Louisiana Constitution Article V: 1701, including state, parish and municipal jails; schools, universities, per R.S. 40:153, R.S. 40:1578(A), and R.S. 40:1575; state-owned and state-leased buildings, per R.S. 40:1722 and R.S. 40:1723; and new construction and renovations, per R.S. 40:1731.

Explanatory Note: For several years, the Office of the State Fire Marshal has used an indicator measuring the average number of inspections performed per inspector per day. For FY 2000-2001 and FY 2001-2002, the performance standard for this indicator is 7. However, the office is discontinuing the use of this indicator in FY 2002-2003. The office states that, based on the increased complexity of inspection types and the increased quality of inspections required to be performed by inspectors, seven inspections per day per inspector is not a realistic performance indicator.

L		PERFORMANCE INDICATOR VALUES							
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT		
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED		
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL		
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003		
K	Percentage of required inspections conducted	69%	70.9%	90%	90%	94%	94%		
K	Number of required inspections	106,725	106,725	81,013 1	81,013 1	71,632 1	71,632 1		
S	Number of inspections conducted	73,644	75,634	73,644	73,644	73,644	73,644		

<sup>&</sup>lt;sup>1</sup> Reduction in the number of required inspections is based on the following factors: 1) schools located in certified Fire Protection Bureaus; 2) bulk plants are not required inspections; 3) inspections of high-rise buildings required by Act 422 have been completed; 4) health care inspections are calculated separately. The revised figure at continuation level is a more accurate figure due to the fact that more Fire Prevention Bureaus are conducting school inspections and final inspections on behalf of the Fire Marshal's Office than previously projected.

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## 2. (SUPPORTING) Through the Inspections activity, to complete 94% of new construction final inspections within two weeks of date the inspection is requested.

Strategic Link: This operational objective will meet the agency's Strategic Objectives II.1. By the year 2005, the Inspection Section will complete 95% of new construction final inspections within two weeks of date of inspection request.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Required inspections are: licensed facilities per LRS 40:1562.3(C-1), including day care centers, physical therapy centers, residential board and care homes; family day care provider homes as per LRS 46:1441 include food care homes (family child day care homes that are funded through the Louisiana Department of Education's "Food Care" Program); prisons, per Louisiana Constitution Article V: 1701, including state, parish and municipal jails; schools, universities, per R.S. 40:153, R.S. 40:1578(A), and R.S. 40:1575; state-owned and state-leased buildings, per R.S. 40:1722 and R.S. 40:1723; and new construction and renovations, per R.S. 40:1731.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of final inspections requested	9,500	11,488 1	9,500	9,500	10,500 2	10,500 2
S	Number of final inspections performed within two	8,550	11,073 1	8,550	8,550	9,870 2	9,870 2
	weeks of inspection request						
S	Percentage of inspections performed within two	90%	96% 1	90%	90%	94% 2	94% 2
	weeks						

<sup>&</sup>lt;sup>1</sup> There were more requests to conduct final inspections than projected due to the economy; final inspections are considered priority inspections to better provide service to the public and to allow businesses to maintain their scheduled opening dates.

<sup>&</sup>lt;sup>2</sup> The Office of State Fire Marshal has no control over the number of final inspections requested. The final inspections completed within two weeks of date requested have become a priority inspection and the office anticipates completion of 94% of those inspections within a two-week period.

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3. (SUPPORTING) Through the Inspections activity, to conduct 85% of fire safety inspections of health care facilities statewide requiring state license and/or federal certification.

Strategic Link: This operational objective accomplishes the agency's Strategic Objective II.3. By the year 2006, the Health Care Section will complete 90% of fire safety inspections of health care facilities requiring license and/or certification within the time lines required by state, federal or contractual agreement with the Department of Health and Hospitals.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of health care inspections required 1	7,483	7,483	7,483	7,483	7,483	7,483
S	Number of health care inspections completed <sup>2</sup>	6,361	6,211	6,361	6,361	6,800 <sup>3</sup>	5,946 <sup>3</sup>
S	Percentage of required inspections completed	85%	83%	85%	85%	90% <sup>3</sup>	79% <sup>3</sup>

<sup>&</sup>lt;sup>1</sup> The number of inspections required is based on the number of buildings, with each floor of multistoried buildings counted as a separate inspection, plus the estimated number of re-inspections. Total number of inspections varies depending on the number of final inspections of new construction projects.

<sup>&</sup>lt;sup>2</sup> The number of inspections conducted is dependent upon the number of inspectors available to perform the required workload; vacancies within the section would have an impact on this indicator.

<sup>&</sup>lt;sup>3</sup> Continuation level estimates are based on the addition of four health care inspectors requested in the department continuation budget request (CB-7-2). These requested positions are not included in the Executive Budget.

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4. (SUPPORTING) Through the Inspection activity, to inspect at least 100% of all known events being held in Louisiana that have amusement rides/attractions.

Strategic Link: This operational objective is an incremental step toward accomplishing Strategic Objective II.6. By 2006, the Mechanical Safety Section will inspect 100% of the amusement rides and attractions at least once during each known event held in Louisiana.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The inspection of the 4,000 rides and attractions associated with 250 amusement events finds approximately 6,800 violations or approximately 1.8 violations per inspection. The industry reports that since the state inspection program has been in effect, it has caused an improvement in the quality of amusement events that participate in the state.

L			PERFORMANCE INDICATOR VALUES							
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT			
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED			
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL			
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003			
S	Number of known amusement events held in	250	272 1	250	250	260	260			
	Louisiana									
S	Percentage of events inspected	50%	100%	50% 2	50% 2	100% 3	100% 3			

<sup>&</sup>lt;sup>1</sup> This is still a new program and the festival business is one that fluctuates depending on the individual festivals as to their past success or failures.

<sup>&</sup>lt;sup>2</sup> The office indicated that it would reassign an inspector to a more mission-critical inspection area in FY 2001-2002.

<sup>&</sup>lt;sup>3</sup> The office anticipates that it will be able to perform 100% of all known amusement events held in Louisiana due to the extensive cross training of boiler inspectors as well as the manager performing an average of 20 amusement events per year.

DEPARTMENT ID: Department of Public Safety and Corrections

AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal

PROGRAM ID: Program A: Fire Prevention

#### 5. (SUPPORTING) Through the Inspections activity, to inspect 85% of the known state-assigned boilers.

Strategic Link: This operational objective is an incremental step toward accomplishing the agency's Strategic Objectives II.7: By the year 2006, the Boiler Inspection Section will inspect 100% of the known state assigned boilers. duties of the State Fire Marshal, Boiler Section, by June 30, 2005.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: There are a total of 36,099 boilers in the state. Of these, 18,245 are assigned to be inspected by the Office of State Fire Marshal inspectors and 17,854 are assigned to insurance company inspectors. In the event that an insurance inspector is delinquent by 60 days in inspecting, it is the state's duty to inspect. Thus the number of actual inspections completed may be more than the beginning assigned number.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of state-assigned inspections required 1	13,000	14,376 <sup>2</sup>	13,000	13,000	13,000	13,000
S	Number of state-assigned inspections performed	7,500	14,755 <sup>3</sup>	11,000	11,000	11,000	11,000
S	Percentage of boilers found not in compliance	9%	14.7% 4	9%	9%	9%	9%
S	Percentage of boilers overdue for inspection	32.0%	24.2% 5	32.0%	32.0%	12.8% 6	12.8% 6

<sup>&</sup>lt;sup>1</sup> Number of inspections required is the number of boilers that are in the agency's database

<sup>&</sup>lt;sup>2</sup> The total inspections required increased due to the fact that boilers dropped by insurance companies are automatically added to the database as inspections due for inspection by the state inspectors.

<sup>&</sup>lt;sup>3</sup> During prior fiscal years, New Orleans was exempt from the State Boiler Inspection Law. That exemption has been removed, causing an increase in the "state assigned" workload. This number is one that is still increasing.

<sup>&</sup>lt;sup>4</sup> The office indicates that this increase can be viewed as a positive outcome in that the agency is finding boilers that do not meet the boiler regulations and thereby preventing potential explosion and the resulting life and property losses.

<sup>&</sup>lt;sup>5</sup> There was an increased effort by staff to reduce number of over dues.

<sup>&</sup>lt;sup>6</sup> The method of calculating this indicator is being revised to reflect total number of objects overdue divided by total number of objects in system equal percentage overdue. This will give a true indication of what the state is responsible for inspecting. For example, 4,500 overdue objects (more than 60 days past expiration) divided by 35,000 objects (total objects in data base) equals 12.8%. In previous years, the office has used the overdue number (which includes both state-assigned and insurance-assigned) divided only by state assigned objects. By using the total objects in the database, a more accurate percentage of total overdue is reflected. It is the state inspectors' responsibility to inspect any insurance-assigned boilers if they are overdue for inspection by 60 days.

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AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal

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6. (SUPPORTING) Through the Investigations activity, to create a comprehensive licensing and enforcement program by clearing 77% of investigations related to sprinkler contractor licensing, burglar alarm licensing, and fire protection licensing opened during the fiscal year.

Strategic Link: This operational objective is an incremental step toward accomplishing the agency's Strategic Objectives II.5: By the year 2006, the Licensing Section will provide a comprehensive enforcement program to clear 80% of all complaints investigated within regulated industries.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note: Each complaint is tracked individually. When a complaint is received, it is logged into a computer database. When an investigation is opened, this date is logged in as well.

Additionally, when the complaint is cleared and/or closed, this date is logged. A complaint is "cleared" when it is determined to be unsubstantiated or a Notice of Violation is warranted. A complaint is "closed" when the administrative hearing process is completed. This process may take several months or even years, depending on the scope of the investigation.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of complaints received (during FY)	450	502 2	500	500	550 <sup>3</sup>	550
S	Number of investigations opened (during FY) 4	240	345 2	300	300	325 3	325
S	Number of investigations cleared (during FY) 4	90	276 <sup>2</sup>	198	198	250 3	250
S	Percentage of investigations cleared (during FY) 5	30%	80% <sup>2</sup>	66%	66%	77% <sup>3</sup>	77%

<sup>&</sup>lt;sup>1</sup> The number of complaints received and the number of investigations opened may differ due to the large volume of complaints and the number of investigators available within the section to conduct investigations. Normally, each complaint will generate only one investigation; however, once an investigation is opened, additional violations may be discovered, each of which may generate a separate complaint.

<sup>&</sup>lt;sup>2</sup> All vacant investigator poisons were filled this year thus allowing us to do more investigations than projected. Projections were based on two investigators positions and we were able to fill all five investigator positions and maintained them throughout the fiscal year.

<sup>&</sup>lt;sup>3</sup> Projections at continuation level are based on maintaining current staffing of five investigators.

<sup>&</sup>lt;sup>4</sup> Investigations may take several months to clear. As a result, investigations may be opened in one fiscal year and cleared in another.

<sup>&</sup>lt;sup>5</sup> This indicator measures the percentage of investigations opened that are cleared in the same fiscal year. It does not track against number of complaints received.

DEPARTMENT ID: Department of Public Safety and Corrections

AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal

PROGRAM ID: Program A: Fire Prevention

7. (KEY) Through the Investigations activity, to exceed the National Arson clearance rate of 16%, as established by the FBI Uniform Crime Report (1998).

Strategic Link: This operational objective is related to the agency's Strategic Objective I.1: To maintain or exceed the National Clearance rate of 16% by the year 2005.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The arson clearance rate is calculated by the addition of all criminal cases investigated that are closed by arrest and exceptional clearance, and dividing by the total number of criminal investigations. These investigations are conducted in accordance with R.S. 40:1563.1. "Exceptional clearance" is utilized in those cases in which the following conditions are met: (a) the investigation clearly and definitely establishes the identity of at least one offender, (b) sufficient probable cause has been developed to support the arrest, charging, and prosecution of the offender, (c) the exact location of the offender is known so that an arrest could be made, and (d) circumstances beyond the control of the investigator of investigative agency dictate that no prosecution of the offender is forthcoming (examples: under-age offender, plea agreement through prosecuting agency, death of the offender, etc.).

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of investigations conducted	423	656 1	730	730	656	656
S	Number of investigations determined to be incendiary	Not Applicable <sup>3</sup>	508	613	613	508	508
S	Number of incendiary investigations cleared by arrest/exceptional clearance 4	Not Applicable <sup>3</sup>	88	105	105	88	88
K	Arson clearance rate 5	Not Applicable <sup>3</sup>	17%	17%	17%	17%	17%

<sup>&</sup>lt;sup>1</sup> Total number of investigations conducted were 656 of which 148 cases were determined to be non-incendiary and were not calculated to determine the percentage of arrest/exceptional clearance rate.

<sup>&</sup>lt;sup>2</sup> This performance indicator was previously reported as "Total number of investigated cases in which there is potential criminal prosecution."

<sup>&</sup>lt;sup>3</sup> This was a new performance indicator for FY 2001-2002. It did not appear under Act 11 of 2000 and has no FY 2000-2001 performance standard.

<sup>&</sup>lt;sup>4</sup> This performance indicator was previously reported as "Number of criminal investigations cleared."

<sup>&</sup>lt;sup>5</sup> "Arson clearance rate" is the percentage of arrest/exceptional clearance rate of investigations determined to be incendiary.

DEPARTMENT ID: Department of Public Safety and Corrections

AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal

PROGRAM ID: Program A: Fire Prevention

## 8. (KEY) Through the Plan Review activity, to complete a final review of a set of plans and specifications within an average of 3.21 man-hours.

Strategic Link: This operational objective partially accomplishes the agency's Strategic Objectives I.2: The Plan Review Section will reduce the time to complete a final review of construction documents by 5% by 2006. This operational objective partially accomplishes the agency's Strategic Objective I.4; The Plan Review Section will develop and implement additional training programs for the design and construction community consisting of a minimum of eight training sessions per year.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: This objective and its performance indicators reflect the anticipated effects of mandated Energy Code enforcement. In 1992 the U.S. Congress passed the Energy Policy Act (EPAct), which requires states to document that their energy code was equal to the model energy code adopted in the act. Louisiana did not have an energy code and could not make this mandatory certification. In 1997 legislation was passed to adopt an energy code for the State. This law mandated enforcement of the energy code by the Office of State Fire Marshal, effective January 1, 1999. In accordance with R.S. 40:1730.21 et. seq., all new buildings and all applicable renovations (as defined by R.S. 40:1574 (c), (d), (e), and (f)) must be determined to satisfactorily comply with the efficiency requirements of ASHRAE 90.1-1989 (the document developed by the American Society of Heating, Refrigerating, and Air Conditioning Engineers and the Illuminating Engineering Society of North America entitled "Energy Efficient Design of New Buildings Except Low-Rise Residential Buildings").

The code provides minimum requirements for the building envelope and systems and equipment for electrical power, lighting, heating, ventilating, air conditioning, service water heating, and energy management. It was anticipated that in FY 1999-2000, 50% of projects subject to this review would be in compliance with the code. Actual compliance was 54.36%. In FY 2000-2001 the scope of Energy Code enforcement changed as required by statute. The law requires that smaller projects be required to comply with the Energy Code. These smaller projects generally were not required to be prepared by a design professional. These types of projects require a greater level of customer service by the plan review staff in order to help these small business owners through the process to file the correct Energy Code documents. Projects submitted by professionals after January 1, 2001, will not be released for construction until the Energy Code compliance documents are submitted. The projected workload increase was handled with the help of only five additional staff, in lieu of the eight originally projected.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of projects reviewed	14,400	17,307	14,400	14,400	14,400	14,400
S	Number of projects not in compliance	1,246	1,069	1,246	1,246	832	832
K	Average review time per project (in man-hours)	3.21	2.96	3.21 <sup>2</sup>	3.21 <sup>2</sup>	3.17 <sup>2</sup>	3.17 <sup>2</sup>
S	Percentage of projects not in compliance	Not Applicable 3	6.18%	Not Applicable 3	8.65% 3	5.78%	5.78%

<sup>&</sup>lt;sup>1</sup> By not exceeding the targeted 3.21 man-hours per project, this office assists economic development throughout the state. The actual year end performance for FY 00-01 of 2.96 man-hours achieved this objective.

<sup>&</sup>lt;sup>2</sup> The average review time of 3.21 man-hours per project will be reduced by 1% per year over the next five years.

<sup>3</sup> This is a new performance indicator. It did not appear under Act 11 of 2000 or Act 12 of 2001 and has no performance standards for FY 2000-2001 and FY 2001-2002. The value shown for existing performance standard is an estimate of yearend performance not a performance standard.

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GENERAL PERFORMANCE	E INFORMATION:	OFFICE OF THE S	W					
	PERFORMANCE INDICATOR VALUES							
	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR			
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL			
PERFORMANCE INDICATOR NAME	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01			
Number of projects reviewed	14,234	14,424	14,694	15,545	17,307			
Average review time per project (in man-hours)	3.10	2.50	2.43	2.99	2.96			
Percentage of projects found not in compliance	88.0%	7.2%	6.1%	6.2%	6.2%			

DEPARTMENT ID: Department of Public Safety and Corrections

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9. (SUPPORTING) The Fire Information Section will maintain a state-of-the-art computer system for fire reporting and fire information statistics by the processing of 100% of the fire reports received.

Strategic Link: This operational objective is related to the agency's Strategic Objective II.4: By the year 2006, the Fire Information Section will maintain a state of the art computer system for fire reporting information statistics.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3:4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of fire incident reports received 1,2	Not Applicable 3	96,533	Not Applicable 3	80,000	80,000	80,000
S	Number of fire incident reports processed by 1,2	Not Applicable 3	96,533	Not Applicable 3	80,000	80,000	80,000
	deadline						
S	Percentage of fire incident reports processed by 1	Not Applicable 3	100%	Not Applicable 3	100%	100%	100%
	Federal Emergency Management Agency deadline						

<sup>&</sup>lt;sup>1</sup> These figures represent a collection on a calendar year basis instead of a fiscal year. The fiscal year represents the first year in the date. (FY 2000-2001 is for calendar year 2000).

<sup>&</sup>lt;sup>2</sup> Currently numbers represent all fire department response calls including EMS calls. Starting 2001 figures will represent fire incident responses only.

<sup>&</sup>lt;sup>3</sup> This is a new performance indicator. It did not appear under Act 11 of 2000 or Act 12 of 2001 and has no performance standards for FY 2000-2001 and FY 2001-2002. The value shown for existing performance standard is an estimate of yearend performance, not a performance standard.

DEPARTMENT ID: Department of Public Safety and Corrections

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PROGRAM ID: Program A: Fire Prevention

GENERAL PERFORMANCE INFORMATION: FIRES, FIRE DEATHS, AND FIRE LOSSES										
		PERFORMANCE INDICATOR VALUES								
	PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR									
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL					
PERFORMANCE INDICATOR NAME	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01					
Total number of fires reported	16,486	8,386	12,983	16,214	17,001					
Total number of fire-related deaths	111	95	101	89	Not Available 1					
Total property losses (in \$ millions)	\$82	\$61	\$62	\$90	\$279					

<sup>&</sup>lt;sup>1</sup> The Office of the State Fire Marshal currently has 35 deaths reported by fire departments. This number is low because it includes only fatalities on fire scenes. The Department of Health and Hospitals has historically provided the numbers, but that department is currently switching programs and is unable to provide numbers.